<table>
<thead>
<tr>
<th>Role Title</th>
<th>Senior Technical Team Leader</th>
</tr>
</thead>
<tbody>
<tr>
<td>Job Family</td>
<td>Property and Construction</td>
</tr>
<tr>
<td>Sub Category</td>
<td>Technical Installations and Maintenance</td>
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<tr>
<td>Grade</td>
<td>TPB5</td>
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</tbody>
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### Behaviours
- Making Effective Decisions
- Managing a Quality Service
- Working Together
- Delivering at Pace

### Purpose
Lead large teams installing multi-phase complex technical security systems, overseas and in the UK for the FCDO and other Partners across Government

### Key Accountabilities
- Responsible for leading and managing technical teams of up to 10 ensuring all work is done safely in accordance with FCDO Services to an approved design
- Task manage, coach and develop the team to drive high performance and inform the appraisal process
- Provide input on designs to ensure compliance with necessary standards and meeting customer needs.
- Assist with the preparation of equipment in the UK for planned installation trips ensuring all necessary equipment is sent to site.
- Produce post work reporting and maintain technical drawings

### Authority and Scope
- Ensure safe and effective installations on assigned projects which may be large and complex
- Ensure reporting and drawings are maintained and up to date
- Responsible for performance of up to 10 team members on individual assignments, ensuring all meet required standards
- Ensure all relevant Health & Safety regulations are observed
- Ensure team operates within the CDM process
- Promote skills sharing sessions within the TSC and the technical apprentice cadre
- Manage change requests on site appropriately following correct escalation process

### Internal and External Communications
- Customer/ End users – day-to-day liaison to ensure satisfied customer. Provision of technical advice.
- Service Providers to ensure required standards are met
- Design Engineer and Project Manager – preparatory work in the UK ensuring project delivered to quality standards, on time and within budget.
- Overseas Technical Officers – Provision of technical support and advice.
- PDRM – to flag issues and identify spare capacity that can be utilised elsewhere
- Estimating and cost control team – to develop quotes
- Delivery Manager to resolve issues and develop designs

### Potential Next Career Moves
- Maintain own professional development and expertise of the latest technologies and best practice to support and grow the business
- When called upon they will use their knowledge and experience to advise on maintenance tasks and/or investigate, diagnose and resolve problem/faults in support of other technical staff overseas

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### Skills
- Install Technical Protective Security Systems
- Commissioning of work
- Technical report writing
- Site Surveys
- Interpret professional/technical documents
- Cable and containment installation to the highest standard

### Qualifications, Knowledge and Experience
**Essential**
- Level 3 qualification or equivalent in relevant discipline
- Proven knowledge and experience of at least one or more of the following skills sets: CCTV/ACS/IAPA/IDS/PCO/Radio
- Member of a relevant professional body for example IET
- Extensive experience applying relevant trade skills
- SMSTS Health & Safety qualification
- Worked overseas in a secure environment
- Task managed teams
- Knowledge of Construction Design Management requirements

### Desirable
- Undertaken recognised management or team leading training/courses
- ECS Card holder
- First Aid at work
- Cat5/6 Practitioner
- Knowledge and experience working with M&E trades
- Project Management knowledge or experience
- Understanding of planning, programming and scheduling of work