Role Title	Assurance Officer					8 000 3	
Job Family	Corporate Governance	Sub Category	Audit, Insurance a	nd Risk Management	Grade B3	7, 5,5	FCDO Serv
Behaviours	Managing a Quality Service	Making Effective Decisions Delivering at Pace				BU STORY	
Purpose	Manage day to day operational aspet the Financial Control Framework	cts of insurance c	over for FCDO Servic	es and assist the Financia	al Controls and Assura	ance Manager with ac	dministrative oversight of

# **Key Accountabilities**

- Oversee and manage some operational aspects of the car hire contract and insurance cover for FCDO Services on a day-today basis, including overseas cover and claims
- Support the Head of Insurance and Internal Audit in delivering the internal audit programme and in running the Audit and Risk Assurance Committee (ARAC) Secretariat
- Deliver secretarial support to the Risk Review and Assurance Board
- Document insurance process across range of insurable risks; capture information and disclosures required from whom and by when; produce and maintain process map and guidance for end-users
- Produce and maintain process map and guide for the motor insurance database including overseas user guide and clear guidance on coverage provided by the FCDO Services insurance policy
- Assist the Financial Controls and Assurance Manager in tasks associated with the Financial Control Framework including keeping the controls framework updated, maintaining a register of policies and index of controls, commissioning annual effectiveness reviews of policies and controls and assisting with process mapping relevant processes and procedures.

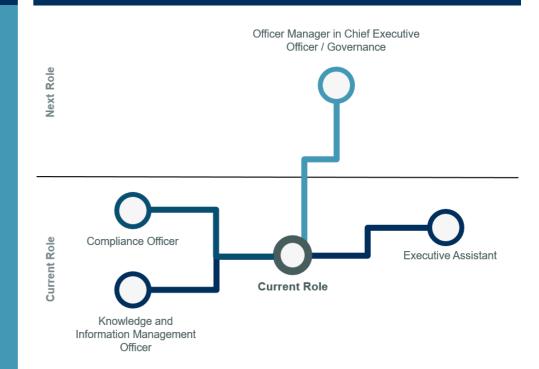
# **Authority and Scope**

- Responsible for the management of own time, determination of priorities and quality of output
- Authority to challenge managers/officers where actions not taken as agreed or inadequate information provided

## Internal and External Communications

- Interact professionally with others to build effective relationships and request information
- Communicate across multiple levels of the organisation, including senior management, the Executive and Non-Executive Directors

# **Potential Next Career Moves**



#### Skills

- Problem solving
- Planning and organising
- Administrative/secretariat
- Stakeholder management
- Microsoft Office Suite
- Specialist systems/ Databases (e.g. Motor Insurance Database)
- Insurance

# Qualifications, Knowledge and Experience

## Essential

- Professional communication skills, able to work with a range of people at different levels and in a wide range of roles within the organisation, for example, executives, PAs, logistics personnel
- Effective organisational and prioritisation skills, able to manage competing commitments to meet deadlines
- Works effectively through others to gather information to ensure work is completed to schedule
- Excellent attention to detail

# **Desirable**

- Knowledge of asset registration and management
- Working knowledge of the FCDO Services, the FCDO and the wider Civil Service.
- Experience of internal audit, risk management and assurance frameworks
- Awareness of corporate and commercial practices
- Secretarial support experience, including minute taking